

EnergyGuard™: Year-Round Repair Protection

An included benefit for our valued customers

As an Agway Energy Services residential customer you receive extra comfort, savings and peace of mind with our **EnergyGuard** program! The program includes:

- **Heating Repair** – Covers the full cost of most major parts and labor
- **Central Air Conditioning Repair** – Up to \$1,000 in covered parts and labor each year
- **Electric Line Repair** – Up to \$1,000 in covered parts and labor each year
- **Professional Service 24/7/365** – Prompt emergency service you can trust any time of the day or night by our team of reliable technicians

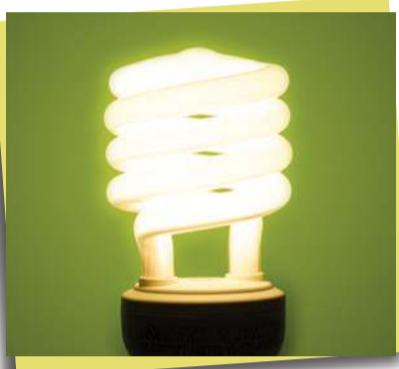
It's just one way we provide greater value to our customers!



Agway Energy is Growing in Pennsylvania! Now Serving the Penelec and Met-Ed Utility Areas

We're pleased to announce that over the last year we have expanded our service area in Pennsylvania, and are now providing service to customers in the **Penn Power, West Penn Power, Penelec** and **Met-Ed** utility geographies. If you reside in any of these First Energy Corporation utility territories you may be eligible to receive electricity service from Agway Energy Services. And remember, if you choose Agway for your residential electricity service, you'll automatically receive our **EnergyGuard** service as a complimentary benefit.

To learn if electric service is available to you call us today at 1-888-982-4929.



Smart Energy Savings Tips

Make small changes for extra savings

Would you like to save a little more on your energy bills? It's easier than you think! Just follow these simple changes to start saving energy dollars:

- ❑ **Dishwasher:** Dishwashers add humidity, causing your air conditioner to work harder. Run it at night when your house is cooler (full loads only!).
- ❑ **Water Heater:** Don't mind cooler showers in summer? Lower your water heater setting a few degrees! For even greater savings consider insulating your water heater.
- ❑ **Oven:** Turn off the oven 15 minutes before cooking time runs out. Your food will continue to cook without using the extra electricity.
- ❑ **Washer & Dryer:** Wash your clothes in cold water to reduce water heating costs. Only run the dryer with a full load.
- ❑ **Refrigerator:** Refrigerators and freezers operate most efficiently when full, so keep them as full as possible.

Clean air filters promote health and efficiency

Changing your air filters regularly helps your HVAC system last longer and run more efficiently, which saves you money! Plus, clean air filters can improve your home's air quality, too. Studies show indoor air pollution is one of the top five environmental health risks, so it's important to have a clean filter that can remove allergens, dust mites, bacteria, mold spores, pet dander, and more.

A good rule of thumb if you have central air conditioning and forced air heating: **change your air filter right before the cooling and heating seasons start.**

Go Green with Us!

Visit www.agwayenergy.com to learn more about our **Agway Green Choice™** Renewable Electricity that supports wind, hydro and landfill gas power resources located in New York State and Pennsylvania.

Focus On: Automated Lighting

Forgetting to turn off lights is a common mistake we all make that unfortunately wastes a lot of energy! Consider installing automated lighting controls:

Motion Detectors

Convenient for outdoor security and utility lighting

Photosensors

Great for entrances when you want reliable lighting after dark

Occupancy Sensors

Ideal for turning lights on when you enter a room and turning them off shortly after you exit



Enjoy predictable energy bills with the Budget Payment Plan

Tired of high energy bills? Try the **Budget Payment Plan!** It takes the seasonal peaks and valleys out of your energy bills, making it easier to manage your monthly expenses.

- Manage your household budget and monthly expenses with ease.
- Receive predictable, simple bills that are always due at the same time each month.
- Enrollment is free, there are no fees, and you can enroll at any time.

To find out how low your monthly payments can be, call us today at 1-888-982-4929.



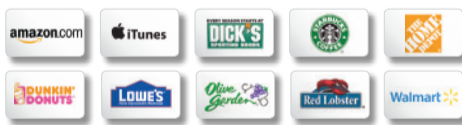
EMERGENCY SAFETY Services 24/7/365

As an Agway Energy Services customer, your natural gas and electricity are distributed by your local public utility company.

Please contact your local utility directly for service questions and safety information, such as what to do in a power outage or if you suspect a natural gas leak.

You can view their contact information on your bill or at www.agwayenergy.com/safety.

Refer & Receive REFERRAL PROGRAM



Refer a friend & receive a \$50 gift card of your choice!

Do you know someone who could benefit with exceptional service and value from an energy partner they can trust? Then refer them to us! For every person you refer who becomes a new Agway Energy customer, we'll reward you with a **\$50 gift card** from a selection of restaurants, home improvement, or retail stores in your area. There's no limit on the referrals you can make or how many gift cards you can receive. Simply **refer, receive, & repeat!**

To make a referral, visit our website or call us at 1-888-982-4929.

MOVING? Take us with you!

We serve customers throughout New York and Pennsylvania. So if you're moving, let us know! That way you can continue to enjoy the peace of mind and protection that comes with Agway **EnergyGuard!**

Did You KNOW?

Only 10% of the energy used by a standard light bulb creates light. 90% of the energy used just creates heat.

Energy Assistance Programs

New York • Home Energy Assistance Program — 1-800-342-3009
Pennsylvania • Low Income Home Energy Assistance Program — 1-866-857-7095

Have a question? Call us toll free at 1-888-982-4929 or visit us online at www.agwayenergy.com

For more than 15 years, homeowners in your community have depended on Agway Energy Services for professional repair service. You can trust our experts to provide your family with more value, better home comfort, and greater peace of mind. To learn more about your energy options, contact an Agway Energy Services representative at 1-888-982-4929 Monday through Friday, 8:00 am to 4:30 pm EST. The Agway Energy Connection is published by Agway Energy Services for its customers. This information and more is available online at www.agwayenergy.com. The articles and opinions in this newsletter are for general information only and are not intended to provide specific advice or recommendations for any individual.