

# ENERGY Connection

Industry News to Keep You Connected



## EnergyGuard:<sup>™</sup> Year-Round Repair Protection

Now Available  
to Commercial  
Customers!

*A complimentary benefit for our valued customers*

As an Agway Energy Services customer you receive extra comfort, savings and peace of mind every day of the year with our **EnergyGuard** program! It's just one way we provide greater value to our customers. The program includes:

- **Heating Repair** – Covers the full cost of most major parts and labor
- **Central Air Conditioning Repair** – Up to \$1,000 in covered parts and labor each calendar year
- **Electric Line Repair** – Up to \$1,000 in covered parts and labor each year
- **Professional Service 24/7/365** – Prompt emergency service you can trust any time of the day or night by our team of reliable technicians

## Agway Energy Continues to Grow in Pennsylvania!

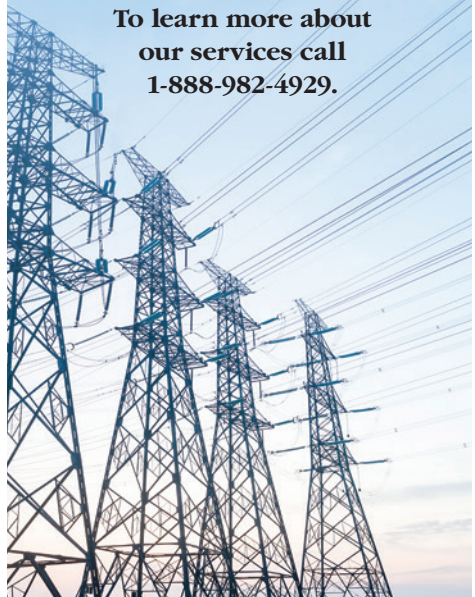
We are pleased to announce that over the last 12 months we have expanded our service area within PA, and are now providing service to customers in the **Penelec, Met-Ed, PECO, and Duquesne utility geographies.**

### GREAT NEWS!

*We've recently expanded into the PPL Electric utility area. You can now receive your electricity service from Agway Energy!*

And remember, if you choose Agway Energy for your electricity service, you'll automatically receive our EnergyGuard service as a complimentary benefit.

To learn more about  
our services call  
1-888-982-4929.



## Electrical Safety in Your Home

Electricity makes our lives so much easier and more productive, but it's important that you practice basic safety to prevent the risk of electrical fires in your home.

Take a few minutes to answer these simple questions and make sure you're following essential electrical safety procedures in your home.

- 1. How are your appliances plugged in?** Appliances, including space heaters and fans, should be plugged directly into an outlet without the use of a converter, power strip, or extension cord. Only one heat-producing appliance should be plugged in per outlet.
- 2. Are your switches and outlets in good condition?** All switches and outlets should be cool to the touch, and plugs should fit snugly. Warmth or discoloration suggests heat buildup, which may be a sign of unsafe wiring. If you experience these issues have a licensed electrician check it out.
- 3. Are your cords set up properly?** Cords require airflow to prevent overheating, so you should not wrap or tie cords or run them under rugs. Extension cords should not be used as a permanent solution. Have a licensed electrician install extra outlets where you need them.



## Beat the Heat & Save Energy, too!

During the summer our air conditioners are working hard to battle the outside heat. What most people don't consider is that heat from appliances and lighting *inside their homes* can cause air conditioners to work even harder!

Here are some simple tips to avoid heat overload and help your air conditioner cool your home more efficiently:

- ☀️ **Cook more on the grill** — Try cooking your whole meal on the grill, including potatoes and vegetables. You can also use your grill for breakfast!
- ☀️ **Switch to LED light bulbs** — Incandescent lights produce a lot of heat. In fact, between 85 and 90% of the electricity a standard bulb uses is turned into heat!
- ☀️ **Wash your own dishes and only run full loads when washing clothes** — Dishwashers, washing machines, and clothes dryers create a great deal of heat.
- ☀️ **Turn off heat-producing devices** — When you're not using your computers and televisions unplug them — they produce heat even when they aren't being used.

## Enjoy Predictable Energy Bills all Year Long with the Budget Payment Plan

The Budget Payment Plan takes the seasonal peaks and valleys out of your energy bills, making it easier to manage monthly expenses.

- ✓ **Receive predictable, simple bills.** Your monthly payment is calculated based on your actual energy usage, so you can enjoy steady, equal payments every month!
- ✓ **Enjoy the benefits.** This is a great way to deal with changing energy prices and usage while managing your household budget.
- ✓ **Enrollment is free.** There are no fees for this plan, and you can enroll at any time.

To find out how low your monthly payments can be, call us at 1-888-982-4929.



**EMERGENCY  
SAFETY  
Services 24/7/365**

As an Agway Energy Services customer, your natural gas and electricity are distributed by your local public utility company. Please contact your local utility directly for service questions and safety information, such as what to do in a power outage or if you suspect a natural gas leak. You can view their contact information on your bill or at [www.agwayenergy.com/safety](http://www.agwayenergy.com/safety).



**MOVING?  
Let Us Know!**

We serve customers in New York and Pennsylvania. So if you're moving, let us know! That way you can continue to enjoy the peace of mind and protection that comes with **EnergyGuard!**



**GO GREEN  
With Us!**

To learn more about our **Agway Green Choice<sup>™</sup>** environmentally-friendly solutions visit us at [www.agwayenergy.com](http://www.agwayenergy.com).

## Refer & Receive REFERRAL PROGRAM

Refer a Friend & Get a \$50 Gift Card!

Do you enjoy the service and value you receive as an Agway Energy customer? If you know someone who could benefit from the same, refer them to us!

When you refer someone who becomes a new Agway Energy customer, we'll reward you with a **\$50 gift card** of your choice good towards restaurants, home improvement, or retail stores in your area. The more customers you refer, the more you can receive! To make a referral, visit our website or call us today at 1-888-982-4929.

For more than 15 years, homeowners in your community have depended on Agway Energy Services for professional repair service.

You can trust our experts to provide your family with more value, better home comfort, and greater peace of mind. To learn more about your energy options, contact an Agway Energy Services representative at 1-888-982-4929 Monday through Friday, 8:00 am to 4:30 pm EST. The Agway Energy Connection is published by Agway Energy Services for its customers. This information and more is available online at [www.agwayenergy.com](http://www.agwayenergy.com). The articles and opinions in this newsletter are for general information only and are not intended to provide specific advice or recommendations for any individual.