

ENERGYConnection

Industry News to
Keep You Connected

Enjoy Year-Round Repair Protection with Agway Energy Services EnergyGuard™



*Extra comfort, savings and peace of mind —
just for being one of our valued customers!*

At Agway Energy Services we strive to bring greater value to our customers. As a result of that mission, we provide Agway **EnergyGuard** as a standard benefit to our residential natural gas and electricity customers. That means you receive comprehensive repair protection for your home comfort appliances and electric lines as a benefit just for being an Agway Energy Services customer! Our **EnergyGuard** program includes:

- **Heating Repair** – Covers the full cost of most major parts and labor
- **Central Air Conditioning Repair** – Up to \$1,000 in covered parts and labor each calendar year
- **Electric Line Repair** – Up to \$1,000 in covered parts and labor each calendar year
- **Professional Service 24/7/365** – Prompt emergency service you can trust any time of the day or night delivered by our own team of reliable technicians

Central air conditioning and electric line repair is currently not provided in all areas. For more information, please visit us at www.agwayenergy.com/energyguard or call us at 1-888-982-4929.

What Our CUSTOMERS ARE SAYING...



*“I have recommended Agway Energy Services to many of my friends and acquaintances.”
H.H. Williamsville, NY*

*“This service program is priceless. The quality and timeliness of service is great. This service provides invaluable comfort to one's peace of mind.”
J.D. Utica, NY*

*“Having this coverage for our heating system is the reason we are an Agway Energy customer. Nobody else offers this wonderful benefit.”
S.P. New Castle, PA*

*“Thank you so much for this valuable service! I throw away all the other offers to switch service providers because of this benefit.”
C.H. Scotia, NY*

SAVE ENERGY EVERY DAY!

Power Strips Make it Easy to “Power Down”

Your electronics and appliances draw energy even when they're not in use. Why pay higher electric bills just to keep your gadgets in standby mode? Instead, plug your electronics into power strips that you can easily turn off and on as needed. This one simple step could help you lower your household power consumption by as much as 10%!

You can even purchase “smart power strips” that automatically shut off power to products that go into standby mode. Saving energy has never been so easy!

Cut the power on televisions, dvd players, game consoles, printers, lamps, coffee makers, toasters and cell phone chargers to save on your electric costs!

EMERGENCY SAFETY Services 24/7/365

As an Agway Energy Services customer, your natural gas and electricity is distributed by your local public utility company. Please contact your local utility directly for service questions and safety information, such as what to do in a power outage or what to do if you suspect a natural gas leak.

You can view their contact information on your bill or at www.agwayenergy.com/safety.



No-cost Commercial Safety Inspections

When choosing Agway Energy Services as your energy supplier, your business receives an added benefit of a no-cost safety inspection on either your heating system or air conditioning unit. Your inspection includes:

Heating System Safety EFFICIENCY CHECK

- Heat Exchanger Integrity Check
- Combustion Check
- High Temperature Overload Check
- Flame Rollout Check
- Burner Clean and Adjust
- Combustible Gas Leak Test
- Safety Control Check
- Electronic Carbon Monoxide Check

Air Conditioning System SAFETY CHECK

- Condenser Coil Inspection
- Evaporator Coil Inspection
- Check Temperature Delta on Supply & Return
- Belt and Pulley Inspection
- Controls and Safety Check
- Condensate Drain Inspection
- Relay and Contactor Inspection

To request your inspection contact us today at
1-888-982-4929 Monday through Friday, 8:00 am to 4:30 pm EST.

GO GREEN With Agway



Receive your next newsletter electronically to help reduce paper waste! Visit our website at www.agwayenergy.com to provide us with your email address and learn more about our **Agway Green Choice™** environmentally-friendly solutions.

Agway Energy Services offers value, flexibility and convenience for your home and business, as well as the valuable protection of our repair protection programs.

Visit us online at
www.agwayenergy.com



In this issue:

- Summer Maintenance Tips
- EnergyGuard Repair Coverage
- Save Energy Every Day
- Commercial Safety Inspection
- Moving Tips



EnergyGuard™

Peace of Mind Comes Standard.

As one of our residential customers, you receive the benefit of valuable repair protection that includes:

- Home Heating Repair
- Home Central Air Conditioning Repair
- Home Electric Line Repair
- Professional Service 24/7/365

*See inside
for details!*



Summer Maintenance Tips for Improved Energy Efficiency All Year



Regular maintenance is vital to keeping your home energy efficient throughout the year. And summer is a great time to tackle projects! Use our handy checklist as a guide to greater energy savings.

Summer Checklist

- Repair caulking and weather stripping around windows and doors to seal air leaks
- Replace light bulbs with energy-saving CFLs
- Check the insulation in your attic and enhance with more if needed
- If your water heater isn't insulated, take the time to purchase those supplies and wrap it up too!
- Clean or replace filters for your HVAC system
- Check your air conditioner to ensure it is in good working order
- Have your ductwork cleaned for healthier air and to keep electronics running efficiently
- Schedule any necessary service for your heating and cooling system now to avoid the summer rush

MOVING? Take us with you!



We serve customers throughout New York and Pennsylvania. So if you're moving, let us know! We'll help make your transition as easy as possible so you can continue to enjoy the peace of mind and protection that comes with Agway EnergyGuard™!

Simply visit us online at www.agwayenergy.com or call us at 1-888-982-4929

Did You KNOW?



- Although it may cost more initially, energy-efficient appliances cost less to operate in the long run.
- Simply using a programmable thermostat year round can help you save **up to 10%** on your heating and cooling costs.
- Considering replacing your windows? ENERGY STAR qualified models designed for your area can save you \$20-\$95 each year in energy costs.

For more than 15 years, homeowners in your community have depended on Agway Energy Services for professional repair service.

You can trust our experts to provide your family with more value, better home comfort, and greater peace of mind. To learn more about your energy options, contact an Agway Energy Services representative at 1-888-982-4929 Monday through Friday, 8:00 am to 4:30 pm EST. The Agway Energy Connection is published by Agway Energy Services for its customers. This information and more is available online at www.agwayenergy.com. The articles and opinions in this newsletter are for general information only and are not intended to provide specific advice or recommendations for any individual.