

# energy connection

A QUARTERLY UPDATE FOR OUR VALUED ELECTRICITY & NATURAL GAS CUSTOMERS



To learn more energy facts about light bulbs visit [www.energy.gov](http://www.energy.gov).

## Light Bulbs Made Easy

### Understanding Today's Many Lighting Options

In the past, the only decision to make if you were buying a light bulb was the color. But with time comes innovation — and energy savings! Here's a helpful summary of today's light bulb options:



- **Incandescent Bulbs.** This is Edison's invention, and it's still used today! While lower in cost, they use more energy and don't last long.
- **CFLs.** Compact fluorescent bulbs last about 10 times longer than incandescents and save up to 75% each year on energy costs.
- **LEDs.** LEDs last up to 25 times longer than incandescents and can save you up to 80% each year on electricity costs.
- **Solar Lights.** Solar lights aren't just for outside! Solar LED bulbs are also available for even greater savings.

**Go  
Green!**

Sign-up for  
our **e-newsletter!**  
It's as easy as going to  
[www.agwayenergy.com/  
about/newsletter/](http://www.agwayenergy.com/about/newsletter/)  
and filling out our  
brief form.

*Thank you for  
saving our  
trees!*

## Stay Powered in an Electrical Outage

Power outages aren't just inconvenient — they can cost you a lot too. If you'd like a generator but aren't sure which capacity is right for your needs, here's how to decide:

- 1. Add up the power requirements** of the appliances and devices you will want to use (there should be a label with this information) plus the wattage of all the light bulbs you will want to use.
- 2. Find the total amps you need** by dividing watts by volts.
- 3. Choose a generator that produces more amps than you need** — because some units draw up to three times as much power to start up, and others lose efficiency over time. The best option is a permanently-installed stationary generator.
- 4. Ask a professional!** If your power needs are complicated or difficult to determine, consult with an electrician to assist you. For more information about generators visit: [www.redcross.org](http://www.redcross.org).



Most household devices run on 120 volts, but major appliances with plugs like these require 240 volts.

## We Have Recently Expanded Our Service into Maryland

For more than 20 years we have focused on value, quality, and customer satisfaction to families and businesses in NY and PA, and we're excited to add Maryland to our growing family! Our expansion will not only provide dependable services to new customers in Maryland communities, but will also provide the extra peace of mind advantage of our EnergyGuard™ Repair Program — a benefit beyond what local utility companies offer! So, if you have friends or family in Maryland, refer them to us!

They'll benefit with greater satisfaction, and you'll earn a \$50 gift card (see the back side for details). To learn more about our service area visit us at:

[www.agwayenergy.com/maryland/](http://www.agwayenergy.com/maryland/)

## EnergyGuard™ Repair Program

### Included as a standard service for all our customers

As an Agway Energy Services customer you automatically receive all the benefits of our **EnergyGuard** Repair Program, which can **cover repairs for your heating system, cooling system or interior electric line repair**, depending on the commodity you've signed up for. You receive this repair protection just for being an Agway Energy Services customer!

To learn more about the benefits available to you visit us at:

[www.agwayenergy.com/energyguard/](http://www.agwayenergy.com/energyguard/)



**EnergyGuard™**

- ✓ 24-hr. heating emergency response
- ✓ No deductible!
- ✓ Reliable repair coverage for your primary heating system\*
- ✓ Up to \$2,000 in repairs for your central air system and electric lines\*

\*See complete details online



*Wishing You & Your Loved Ones  
Joyous Holidays &  
a Happy New Year*

*From Your Friends at Agway Energy Services*

“ I feel  
everyone  
should switch  
to Agway Energy.  
Great service.  
Amazing value!”

R.S., New Castle, PA

## Refer & Receive!

Do you enjoy the service and value you receive  
as an Agway Energy Services customer?

If you know someone who could  
benefit from the same, refer them to us!

Your referral will benefit from the valuable repair  
protection provided by Agway EnergyGuard™  
**and you'll enjoy a \$50 gift card of your choice from:**



You can make your referrals at your convenience online at:  
[www.agwayenergy.com/support/refer-and-receive-program/](http://www.agwayenergy.com/support/refer-and-receive-program/)



## Have an electric repair or safety issue?

Here's how to reach the people who can best help you.

### POWER OUTAGE? GAS LEAK?

Please contact your local utility directly for  
service and safety information. If you don't  
know the contact information for your local  
utility you can find it on your bill or online at:

[www.agwayenergy.com/safety](http://www.agwayenergy.com/safety)

### ISSUE WITH YOUR HEATING SYSTEM, COOLING SYSTEM, OR ELECTRIC LINES IN YOUR HOME?

Most repairs are covered by your EnergyGuard™  
Program! If you need assistance call:

**1-888-98AGWAY (1-888-982-4929)**